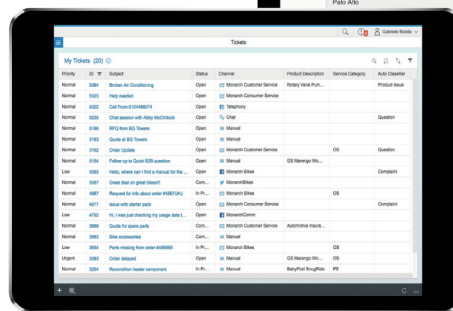
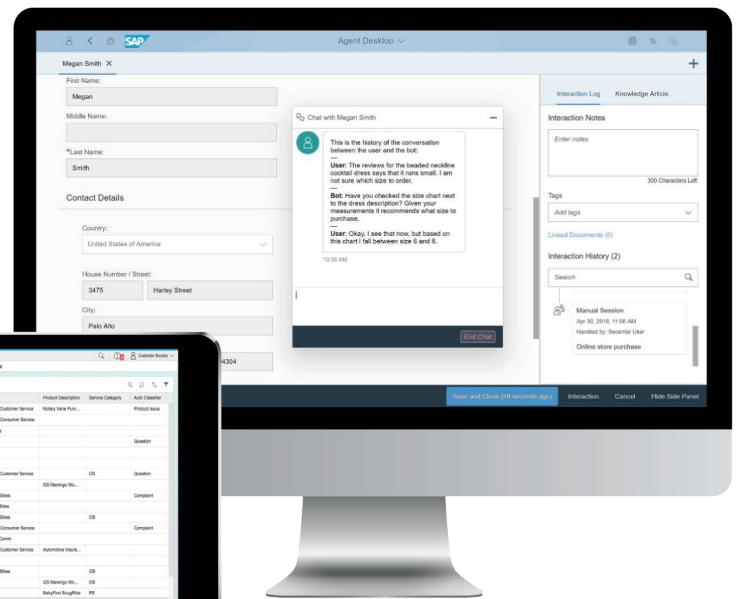
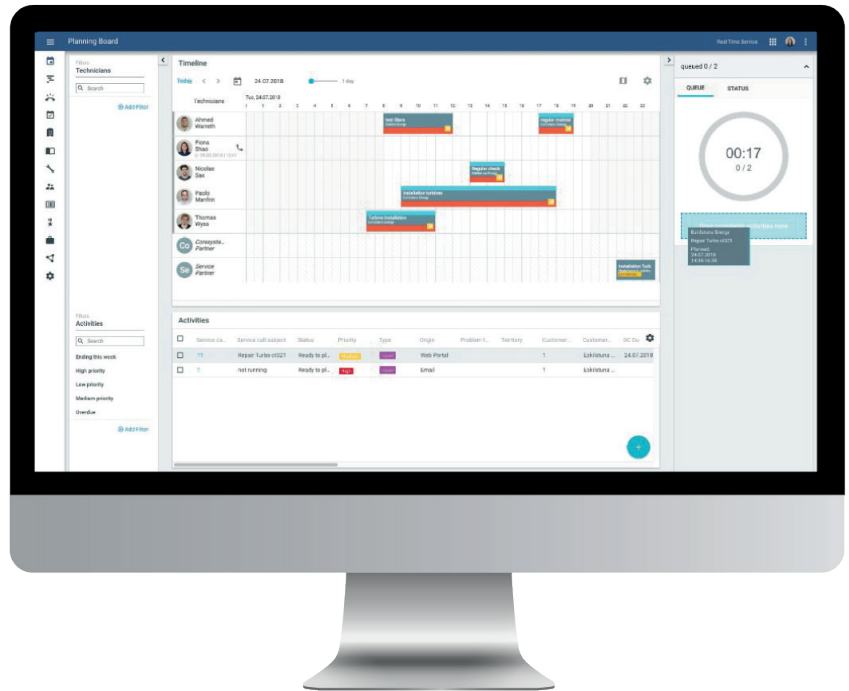




With the SAP Service Cloud, you are well equipped to meet the changing needs of your customers and to handle large volumes of requests with confidence.

You meet your customers at eye level in their preferred channels and guide them carefully through the entire service process. You create the perfect omnichannel experience - with native support for traditional and digital service channels in a single cloud solution. This enables you to strengthen the competence of your service team while increasing customer loyalty.



- Multi-channel ticket acquisition
- Resourc planner and skill-management
- Modern UI, Mobility
- Online and offline mode
- Integration with SAP ERP- and 3rd party systems
- Contract management and maintenance plans
- Checklists and questionnaires
- Predictive maintenance